

GUIDELINES FOR THE USE OF THE CHARLESTON HILL RESIDENTS WHATSAPP GROUP

Dear Residents. We are experiencing some unnecessary and sometimes unacceptable use of this platform of communication. Kindly try to adhere to the following guidelines in future please.

HIGHLY ENCOURAGED:

1. Exchange of information regarding safety and security (SWICH group)
2. Exchange of information and notices of common interest
3. Request and exchange of information regarding service providers
4. Warnings of imminent dangers/loadshedding/criminality/disturbances
5. Notices regarding Municipal services/service delivery
6. Death/Funeral notices
7. Advertisements: Goods for sale/lost/found
8. eNewspapers and magazines

MILDLY ENCOURAGED:

1. Jokes and funny clips
2. Philosophical/Inspirational messages

NOT ENCOURAGED:

1. Pornographic/rude/nude content
2. Hate speech
3. Personal insults
4. Personal messages meant for an individual person or group*a
5. Religious and political messages/notices/prayers/opinions*b
6. Good morning/Good Night/Blessed Day etc greetings*c
7. Questions/messages directed at leaders/politicians/councilors/officials/authorities*d
8. Messages of condolences*e

*a = Personal messages or responses like "Thank you/Bless you/Awesome etc" to be sent to intended recipient's private WhatsApp number.

*b = We are a diverse community with vastly varying convictions. Religion and politics are personal and private matters to be respected as such. Such messages should rather be sent to the intended recipient's private WhatsApp number.

*c = These are also personal and to be sent to the recipient's personal WhatsApp number

*d = Such questions/messages may sometimes cause embarrassment and should rather be sent to the intended recipient's private WhatsApp number or addressed privately to the specific organization /directorate/ department in which the official serves.

*e = These messages are also very personal. There is no guarantee that the family members belong to the group and that they will ever read your message. Such messages should rather be sent to the personal WhatsApp numbers of the deceased family.